

Quality Policy

It is Hawkesworth Appliance Testing's objective to be recognised as a UK-wide supplier of electrical portable appliance testing services.

To achieve this we are committed to:

Customer Satisfaction

Providing our customers with products and services that meet or exceed their requirements.

Continual Improvement

Measurable improvement of the effectiveness of our business and its management/operating systems.

Employees

Providing training to employees to promote Continual Improvement.

Empowering our employees to use their skills and talents to achieve the quality policy and business plan objectives.

Management System

Maintaining a management system compliant to ISO 9001.

Reviewing our management system on continual basis for robustness.

Setting and reviewing performance objectives to meet our business goals.

Environment

Maintaining operations that protect the environment and natural resources of our communities and our nation (SEE ALSO ENVIRONMENTAL POLICY).

Safety

Providing a safe work environment for our employees and visitors.



A handwritten signature in blue ink, appearing to read "Tim Crowley".

Tim Crowley
Managing Director
April 2020